



1620 12th Avenue, Suite 205  
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February 13, 2019

Dear CHH Residents,

Thank you all for your patience during the recent winter weather problems. We are truly grateful to have had staff members who did everything possible to put the needs of our residents at the forefront of the priorities as well as terrific vendor services to fill in the gaps and help keep up with the snowfall. Beyond the hard work each of these people have contributed, we want to make certain to recognize each of you, our valued residents, who helped make these efforts possible. Our emergency Maintenance Team received an extremely low number of resident calls, in turn freeing us up to care for our buildings as a whole. We understand how cumbersome and frustrating the weather can be.

The next phase of the storm cleanup is preparing for potential flooding resulting from the quickly melting snow. We'd like to ask for your continued assistance by doing the following:

- Keep an extra eye out for standing water and/or water that appears to be encroaching on the buildings.
- If you see a drain that seems clogged and/or otherwise needs to be cleared, please alert us right away.
- Help us keep trash, litter, and debris off the ground to ensure it does not cause drain clogging.
- Use extra caution when walking. What may look like slush or snow melt could actually be the edge of a curb and the water could be much deeper than anticipated. This risk is more likely where the property meets the road or driveway.

Again, thank you all for your help and patience. Stay safe and warm!

Sincerely,

*Terra Walsh*

**Terra Walsh** | Associate Director of Property Management  
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